

Voluntary Product Accessibility Template (VPAT): INTELECOM Online Resources Network®

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 Product: INTELECOM Online Resources Network®

Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems Accessibility	Supports with Exceptions	See the table for Section 1194.21 below for more details.
Section 1194.22 Web Accessibility	Supports with Exceptions	See the table for Section 1194.22 below for more details.
Section 1194.23 Telecommunications Products	Not Applicable	This digital video platform is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Supports with Exceptions	See the table for Section 1194.24 below for more details.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	This digital video platform is not a self- contained, closed product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	This digital video platform is not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	See the table for Section 1194.31 below for more details.
Section 1194.41 (a) Information, Documentation and Support	Supports with Exceptions	See the table for Section 1194.41 below for more details.

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with Exceptions</p>	<p>Fundamental functions, including basic navigation, search, requests and video playback on the home page and information pages are supported. Once logged in, some advanced search and navigation features may not be fully supported.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports with Exceptions</p>	<p>Preliminary tests show that standard accessibility features are not disrupted by INTELECOM's application. Some exceptions may occur in advanced features.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with Exceptions</p>	<p>The cursor is easy to find and is trackable with Assistive Technology. General navigation is easy to track and responds to a computer's standard 'zoom' feature. Some exceptions may occur in advanced features.</p>

<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with Exceptions</p>	<p>It should be noted that this depends on the associated Assistive Technology. All core navigation, search and information pages contain text along with images and are readable with a computer's Assistive Technology software. Exceptions include some video playback features, navigation arrows and magnifying glass.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports with Exceptions</p>	<p>Textual Information on the information and request pages are available to Assistive Technology. Some exceptions occur within the logged in site for advance search and navigation.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports</p>	
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	

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<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Applicable</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Does not Support</p>	<p>Our core function is video playback. We cannot guarantee that our videos do not have blinking text or flashes.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	A text description is provided along most icons, images and functionality buttons. All video content features closed captions. Exceptions may occur in some navigational and advanced features.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	The timing of closed captions are synchronized in online video playback
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not Support	The platform is CSS dependent.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	

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<p>(g) Row and column headers shall be identified for data tables.</p>	<p>Supported with Exceptions</p>	<p>Column headers are identified by colors and text. We cannot guarantee that Assistive Technology will be able to navigate through these columns successfully.</p>
<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Supported with Exceptions</p>	<p>Column headers are identified by colors and text. Data is associated with appropriate column headers that explain the significance of the data. We cannot guarantee that Assistive Technology will be able to navigate through these columns successfully.</p>
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Not Applicable</p>	
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Does not Support</p>	<p>Our core function is video playback. We cannot guarantee that our videos do not have blinking text or flashes.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Supports with Exceptions</p>	<p>All video content has closed captions. Most icons and colors are also represented in text. We do not provide text-only pages of our website.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports with Exceptions</p>	<p>All video content has closed captions. All core navigation, search and information pages contain text along with images and are readable with a computer's Assistive Technology software. Exceptions may occur in some navigational and advanced features.</p>

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<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Does not support</p>	<p>We do not offer Adobe or Microsoft Excel links.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports with Exceptions</p>	<p>We provide support for IP authentication, remote or proxy and referring URL authentication for our subscribers. We cannot guarantee that some search and navigation functions are not considered repetitive.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	

Section 1194.24 Video and Multi-media Products – Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	<p>Not Applicable</p>	<p>The INTELECOM Online Resources Network® is not an analog television display. It is an online product and cannot be accessed through a tuner.</p>
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	<p>Not Applicable</p>	<p>The INTELECOM Online Resources Network® is not an analog television display. It is an online product and cannot be accessed through a tuner.</p>

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<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	<p>Not Supported</p>	<p>We plan on having our promotional video closed caption by January 1st, 2016</p>
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	<p>Not Applicable</p>	
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>	<p>Supports</p>	<p>The user can selectively turn closed captioning on or off.</p>

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	It should be noted that this depends on the associated Assistive Technology. All core navigation, search and information pages that contain text are readable with a computer's text to voice Assistive Technology software. Exceptions include some video playback features, navigation arrows and magnifying glass.
(b) At least one mode of operation and information retrieval that does not require Eyeball acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are Eyeballly impaired shall be provided.	Supports	All core navigation, search and information pages that contain text are readable with a computer's text to voice Assistive Technology software. All playback video is closed captioned. The website also responds to a computer's standard "zoom" feature.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	All video playback has closed captions.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Video player supports volume control.

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<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Not Applicable</p>	
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports with Exceptions</p>	<p>Fundamental functions, including navigation, search and video playback are supported by use of the keyboard. Some advanced features may not be fully supported.</p>

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Not Supported	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	INTELECOM's Support team can be contacted for assistance via email or telephone. We are able to provide additional materials upon request.